

# WHITE GLOVE AND SPECIAL HANDLING SERVICES

Axis Global Logistics understands that some cargo requires a particularly elevated level of specialized handling to ensure that it arrives safely to its destination. Our White Glove Services are specifically tailored to the unique needs of a wide range of sensitive objects, such as fine art, antiques, high-design furnishings, and delicate fixtures. We are committed to providing complete peace of mind to discerning clients, including architects, interior designers, art dealers, and executive relocation companies. From customized packing and time-specific deliveries to skilled onsite installation, our global team of professionals offers exceptional convenience at every step of the way. Throughout the life cycle of every shipment, timely communications, updates, and tracking are available via our 24/7/365 operations team and our industry-leading web-based technology.

## NATIONWIDE & WORLDWIDE TRANSPORTATION

- Worldwide air, ground, and ocean transportation
- Consolidated or dedicated trucking services
- Global door-to-door pick-up and delivery
- Time-specific pick-up and delivery, including before/after business hours
- Management of customs documentation

## **SPECIALIZED HANDLING & STORAGE**

- Collaborative SOP development
- Premium soft packing, blanket-wrapping, and crating
- Pre-delivery assembly
- Inside delivery with unpacking, placement, and debris removal
- White glove installation
- Nationwide and worldwide climate-controlled, secured storage
- Inventory management
- Site surveys and audits

## **VISIBILITY & CONTROL AT EVERY STEP**

- Real-time shipment status via web-based technology
- Warehouse Management and LogiView systems for real-time data on inventory
- Immediate proof-of-delivery confirmation
- 24/7/365 operations team available by phone and email

### LOGISTICS : SIMPLIFIED



#### CORPORATE HEADQUARTERS

5901 West Side Avenue, Suite 503 North Bergen, NJ 07047 1.800.568.4901 www.axisg.com

#### ABOUT AXIS GLOBAL

Axis Global Logistics is dedicated to providing fully customized and seamlessly integrated single-source supply chain solutions for clients across a wide variety of business sectors. We are the single point of contact through which our clients gain access to the highest quality, most comprehensive, and cost-efficient logistics support in the industry.



# NATIONAL AND INTERNATIONAL CAPABILITIES

Axis Global Logistics is an expert in providing national and domestic solutions. We deliver any size import or export shipment anywhere in the world. Our international specialists provide complete U.S customs documentation services, including commercial invoices and Carnet application processing. Axis is a member of the World Cargo Alliance – the largest and strongest network of independent air and ocean forwarders.

# INDUSTRY-LEADING WEB-BASED TECHNOLOGY

Axis has made significant investments in user-friendly world-class hardware and software. Our clients have 24/7/365 web-based access to the status of their shipments, inventory, and projects. We put the highest priority on security; our data center is certified SSAE 16 compliant and meets N+1 redundancy standards.

- Monitor and manage domestic and international air and ground shipments via web-based technology
- Monitor and manage inventory across all domestic and international warehouses via Warehouse Management and LogiView web-based systems
- Monitor and manage all aspects of ongoing projects via SmartSheet collaborative project management web-based software

## UNPARALLELED PERSONAL SERVICE

Axis representatives are available 24/7/365 by phone and email to answer questions and respond to urgent needs.

Sales Inquiries: 800-568-4901 • Email: axisinfo@axisg.com • Phone: 718-458-3666

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